JOSHUA DAVE GULTIANO

Address: P7-12 Sts., Villamor Airbase, Pasay City, Metro Manila|

Provincial Address: Zone 4 Clara, Taboc Opol, Misamis Oriental 9016 |

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# Objective

I am passionate, hard working and goal driven individual where expertise and excellence in the Hospitality and Tourism. I am people and social person who likes to communicate with guests and give full standard of service. I have a strong communication and interpersonal skills. I am flexible and willing to learn new knowledge and skills.

# Experience

**Kassandra Hills Nature Park Resort**

**Cagayan de Oro City**

**Waiter/Barista**| February 2022 – April 2023

* Provides information to help food and beverage selections. Presents ordered choices in a prompt and efficient manner. Maintains dining and bar area ambiance with an enthusiastic attitude.
* Greeted guests in a friendly manner as they entered the store and informed them about daily food and beverages specials.
* Preparing and serving hot and cold drinks such as coffee, tea, artisan and specialty beverages.
* Serve food and beverages to guests with proper sequence of service and feel them they have rhe best dining experience.
* Maintain the service, dining area and back office clean and sanitize at all times.
* Take orders and collects payments of the guests transactions. And helping out the inventory and stocks with the management team.

**Sentro 1850 Restaurant**

**Red Planet Hotel, Cagayan de Oro City**

**Waiter |** May 2019 – December 2021

* Welcoming and seating guests, taking guest orders, communicating them effectively to the kitchen and in addition, memorizing the menu and offering recommendations to upsell appetizers, desserts, or drinks.
* Perform the proper Service Sequence in high standard of the hotel
* Perform and check for inventories and deliveries of the day. Assist the Management Team, perform cashiering method using the POS machine and collects payments thru cash or card.

# Education

**Cagayan de Oro College PHINMA**

Bachelor of Science of Tourism Management | June 2015 – April 2019

School D’ Hospitality of Singapore | June 2016 – April 2019

**Opol National Secondary Tech. School**

High School | June 2011 – March 2015

**SKILLS**

* Excellence Customer Service Skills
* Interpersonal and Social Skills
* Leadership Skills
* Microsoft Computer Skills (Word, Excel, PowerPoint)

# References

Ms. Grecelda Q. Gegjie

Resort OIC

Kassandra Hills Nature Park

+63 977 820 1664

Mr. Gilbert Virtudazo

Restaurant Manager

Limketkai Luxe Hotel & Resort

+63 997 268 7776

Mr. Mark Lester Jumalon

Restaurant Manager

Sentro 1850

+63 935 926 7133

**Trainings attended**

**Renaissance Maritime Training Center**

* STCW Basic Training COP **BT200056317322**
* STCW SDSD Training COP **SDSD200010507522**
* STCW Crowd Management Training **48976-22**
* STCW Anti Piracy Training **527102-23**

**JOSHUA DAVE GULTIANO**

APPLICANT